

Collision Repair Center Program

- **Capacity & Reputation:** Recognized by the insurance and collision industries as the largest and most respected auto hail catastrophe services provider in the U.S.
- **Insurance Carrier Partnerships:** A direct repair provider for top auto insurers, including State Farm, GEICO, Progressive, USAA, Farmers, Liberty Mutual, American Family, and Travelers.
- **Direct Assignments:** Fully equipped to process auto hail claims assigned by insurance carriers through CCC and Mitchell.
- **CAT Estimating:** We strategically position drive-in inspection centers at partner collision repair facilities, converting claims into repair opportunities.
- **Shop Estimating Support:** Our team assists with processing shop assignments using your preferred estimating platform and coordinating supplements for on-time service delivery.
- **Workflow & Scheduling:** We facilitate seamless customer engagement by capturing repair opportunities during hail inspections, warm-transferring to your customer support team, and ensuring timely supplement coordination.
- **Call Center Support:** Hi-Tech's internal call center assists with scheduling drop-offs and estimating appointments to optimize shop efficiency.
- **Onsite CAT Management:** Dedicated operations managers oversee the entire process, streamlining workflow and managing workload efficiently.
- **Competitive Discount Rate:** We offer the most competitive gain-share discount rate in the industry to help maximize your shop's profitability.
- **Expert PDR Technicians:** Hi-Tech technicians undergo rigorous I-CAR training, ensuring compliance with industry standards and ISO-certified quality control processes.
- **Local PDR Service:** Year-round PDR services available for collision centers in multiple U.S. markets. Contact us to see if we can support your shop.
- **Lifetime Warranty:** Written limited lifetime warranties available upon request.
- **References:** Available upon request.

OEM / Dealer / Fleet Program

- **Rapid Dispatch:** 24-hour response time across the continental U.S.
- **Efficiency & Cycle Time:** Our Smart Response™ plan ensures timely vehicle repairs, adhering to Hi-Tech's ISO-certified standards and processes.
- **Discount Program:** Large-scale projects benefit from economies of scale, allowing for competitive pricing and discounted rates.
- **Onsite CAT Management:** Dedicated operations managers oversee each event to streamline workflow and optimize efficiency.
- **Estimating Support:** Our experienced in-house estimating team collaborates with insurance adjusters to ensure accurate and fair assessments during inspections.
- **Expert PDR Technicians:** Hi-Tech technicians undergo rigorous I-CAR training, ensuring compliance with industry standards and ISO-certified quality control processes.
- **Advanced Digital Engineering & QC:** Our team stays up to date with OEM technology, including ECUs, telematics, ADAS, infotainment, and powertrain electronics, ensuring every vehicle meets pre-loss condition standards.
- **Logistics & Conventional Repairs:** We partner with top national collision centers for conventional body repairs and part replacements, with logistics support available for vehicle load-leveling.
- **Transparent Progress Reporting:** Daily, weekly, and monthly reporting keeps you informed throughout the entire repair process.
- **OEM Manufacturing Support:** Hi-Tech assists automakers in final assembly calibration, ensuring seamless integration of hardware and software components.
- **Local PDR Service:** Daily services for OEMs, dealerships, fleets, recon centers, and major collision repair centers across the U.S.
- **Lifetime Warranty:** Written limited lifetime warranties available upon request.
- **References:** Available upon request

Collision Centers

CALIBER **COLLISION**

Caliber Collision Centers
2941 Lake Vista Drive
Lewisville, TX 75067

Matt Kessinger - VP of Operations
Tel: 901-491-6970



Gerber Collision & Glass
400 West Grand Avenue
Elmhurst, IL 60126

John Mulligan - VP of Operations
Tel: 847-420-1441

CARSTAR®

CARSTAR Imperial Auto Works
3620 Oakton Street
Skokie, IL 60076

George Nikolas - General Manager
Tel: 847-679-6800



Boucher Auto Body Repair Centers
3161 S 108th Street, Suite 100
West Allis, WI 53227

Jay Aleo - Center Manager
Tel: 262-748-8188



Collision Right
6767 Longshore Street, 4th Floor
Dublin, OH 43017

Eric Olhava - VP of Operations
Tel: 847-525-3232



Ewald Collision Repair Center
2727 E Layton Avenue
Cudahy, WI 53110

Quintin Hammonds - Center Manager
Tel: 262-744-6513

OEM / Dealers / Fleet



Ford Motor Company
3001 Miller Road
Dearborn, MI 48120

Kristina Karschnia - VP of Operations
Tel: 313-805-5031



Berkshire Hathaway Automotive
8333 Royal Ridge Parkway, Suite 100
Irving, TX 75063

Darren Huggins - National Director
Tel: 972-670-2948



Tynan's VW / Nissan
780 South Havana Street
Aurora, CO 80012

Brian Burnett - General Manager
Tel: 303-209-1680



The Gerald Auto Group
Subaru, KIA, Hyundai, Nissan
205 Hansen Boulevard
North Aurora, IL 60542

Dan Cirrincione - Director
Tel: 708-227-4128



**Enterprise Holdings - Alamo,
Enterprise, National**
600 Corporate Park Drive
St. Louis, MO, 63105

Garrett Hentrup - Repair Manager
Tel: 317-460-2418



**International Autos /
Audi Orland Park**
8021 W 159th Street
Tinley Park, IL 60477

Christopher Bard - General Manager
Tel: 810-397-8426

WRITTEN LIFETIME *Warranty*

The vehicle and owner/company listed on this warranty receives the guarantee of Hi-Tech Paintless Dent Removal, Inc., (referred to here in as the "Hi-Tech PDR") for repair of any defect in workmanship of the appraised and completed repairs for as long as the owner/company owns the vehicle.

All work done by Hi-Tech PDR is backed by a comprehensive liability insurance coverage protecting both the vehicle and the owner/company named herein. The excellent quality for our workmanship makes this warranty available to you.

Hi-Tech PDR agrees to complete the repairs listed on each Hi-Tech PDR Work Order printed on this warranty to the satisfaction of the owner/company. Hi-Tech PDR warrants that the paint on the vehicle repaired will not peel or crack as the result of our repair. We must repair any flaws resulting from the work done by us at our expense. We warrant the dents repaired by us will not return for as long as the listed owner/company owns the vehicle.

Any panel not done to your initial satisfaction will be re-repaired at our discretion or the price for the repair of the panel will be refunded to you.

To obtain warranty repairs take the vehicle together with this warranty, repair order and receipt for payment to a Hi-Tech PDR repair facility. If outside the area call toll free 1-866-HAIL PRO and you will be directed to the nearest affiliate facility in the United States which will review your damage and may authorize any necessary repairs. Prior and/or subsequent damage not part of the work performed on the Work Order or excluded by your vehicle manufacturers warranty will not be covered under this warranty

Date: _____

Owner/Company Name: _____

Work Order Number or Invoice Number: _____

Vehicle Description: _____

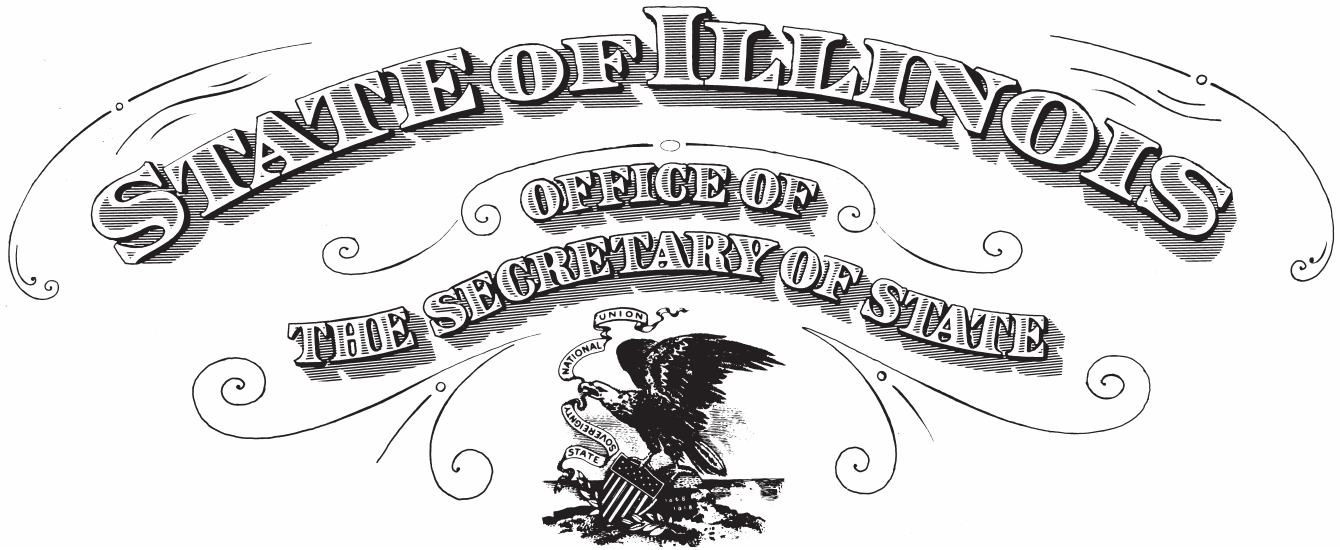
VIN #: _____

Hi-Tech PDR Officer: _____



Hi-Tech PDR
3005 MacArthur Blvd, Unit #201
Northbrook, IL 60062



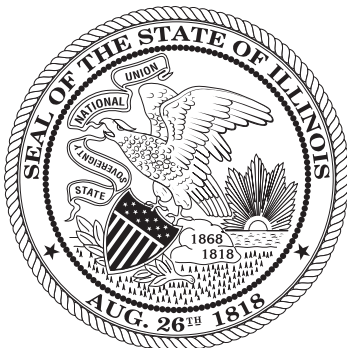


To all to whom these Presents Shall Come, Greeting:

I, Alexi Giannoulas, Secretary of State of the State of Illinois, do hereby certify that I am the keeper of the records of the Department of Business Services. I certify that

HI-TECH PAINTLESS DENT REPAIR, INC., A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE ON AUGUST 12, 1996, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE, AND AS OF THIS DATE, IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 14TH day of MARCH A.D. 2025 .





AMERICAN
CERTIFICATION
GROUP

Certificate Of Registration

This is to certify that the Quality Management System of:

Hi-Tech Paintless Dent Removal

3005 MacArthur Blvd.
Northbrook, Illinois 60062
U.S.A.

has been assessed by American Certification Group, ACG, Inc. and found to be in conformance with the requirements set forth by:

ISO 9001:2015

The Quality Management System scope is applicable to:

Paintless Dent Removal

Certificate No: 21384
Original Certification Date: July 31, 2021
Effective Date: July 31, 2024
Expiration Date: July 31, 2027
Non applicable requirements: Design
IAF Codes: 23, 29

Anthony Pecoraro, Director of Certification

Validity of this certificate is based on the periodic audits of the management system defined by the above scope and is contingent upon prompt, written notification to American Certification Group Inc. of significant changes to the quality management system. (*denotes revision)





Certificate of Recognition

PRESENTED TO
HiTech Paintless Dent Removal
3005 MacArthur Boulevard Northbrook, IL 60062

**For Achieving the Collision Repair Industry Standard for Training
that Contributes to Complete, Safe and Quality Repairs.**

Gold Class Start Date
March 04, 2025

GOLD CLASS[®]
TRAINED REPAIR PROFESSIONALS

Gold Class Expiration Date
April 30, 2026

